Customer Service Representatives make the ReStore a place customers and donors want to come back to. They maintain high customer satisfaction with their exceptional problem-solving and conversational skills.

- Advocate and share with customers what we do in the community
- Greet and interact with customers in a friendly and helpful manner
- Assist customers by answering questions about products and materials
- Provide help with large item purchases and sold tags
- Merchandise and consolidate materials on the sales floor
- Promote and maintain a safe, clean work environment
- Cross train on registers if desired.
- Promote a culture of elevated service

- Excellent customer service and communication skills
- Be able to work independently
- Able to stand and walk for extended periods of time
- Willingness to assist or fill cashier roll as needed
- Cash handling or retail experience a plus
- Basic knowledge of building materials helpful

- New volunteers train with an experienced volunteer under the direction of the Store Managers. Completion of on-line safety course is required before your first Volunteer shift. Cashier training is desired.

- ReStore Managers for tasks, scheduling with the ReStore Volunteer Coordinator

- Work in a friendly, supportive environment
- Create lasting and meaningful relationships
- Learn about building materials
- Support a nonprofit enterprise that supports safe, decent and affordable housing in our community.